LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034



M.Com. DEGREE EXAMINATION - COMMERCE

THIRD SEMESTER - NOVEMBER 2018

16/17PCO3MCO3 - RETAILING MANAGEMENT

Date: 27-10-2018	Dept. No.	Max. : 100 Marks
Time: 09:00-12:00		ı

Time:

SECTION - A

Answer ALL the Questions

 $(10 \times 2=20)$

- 1. State few significance of retailing.
- 2. List out any Two differences between service and merchandise retailer.
- 3. What is meant by 'Hypermarkets'?
- 4. Who is called multi channel retailer?
- 5. Define retailing management.
- 6. What do you mean by virtual merchandising?
- 7. What is retail format?
- 8. Define retail pricing.
- 9. Write a note on retail Park.
- 10. Who are e-tailers? State any three unique features of e-tailers.

SECTION - B

Answer Any FOUR Questions

(4 X10=40)

- 11. a) Explain the various functions of retailing.
 - b) Discuss the various career opportunities in retailing.
- 12. Enumerate the impact of FDI on Indian retailing. How do MNC retailers affect the traditional retailers? Explain with suitable examples.
- 13. Briefly explain the various types retailers.
- 14. Briefly explain the factors determining the retail property development
- 15. Narrate the advantages of brand extensions.
- 16. What do you mean by solitary site? Explain the merits and demerits of the same.
- 17. What is pricing policy? Discuss the different types of pricing policy.

SECTION - C

Answer Any TWO Questions

(2X20=40)

- 18. Describe the opportunities available to retailers to develop sustainable competitive advantage.
- 19. Enumerate the challenges faced by retailing sector in India.
- 20. What is retail location? What are the issues connected with retail location strategies? Explain.
- 21. Define the term 'Brand'. Describe the role of Brand in retail trade.

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